

Montecchio Maggiore, 7.04.2020

FIAMM Energy Technology update regarding the COVID-2019 (CoronaVirus disease) in Italy



This is to update you on the current situation of our Company relating to the COVID-19 epidemic. We confirm that the "**Manufacture of batteries and accumulators**" (ATECO Italian code: 27.2) is authorized, therefore we continue to guarantee the production, the delivery of our products and the services provided by our Company.

Safety of People.

Following the guidelines of the Italian Ministry of Health we are working to help to minimise the risk to our employees, their family members and the communities in which we operate. We have arranged appropriate work methods including 'smart working' where possible and the necessary actions and safeguards in our production facilities.

It is our objective to maintain normal business relations with customers and suppliers as far as possible. This will be done by video conferencing and/or phone. This includes the guarantee of our technical support which will be done via remote access and video conferencing.

Product delivery.

At the moment there are no restrictions to the circulation of goods, however, there may be some delays and/or slight difficulties related to possible roadside inspections performed by the local Authorities on vehicles in transit.

Customer service.

As always, our staff will be reachable by email and telephone, but, despite our quickest efforts, some communication methods may not be immediately available or can undergo temporary interruptions. We thank you in advance for your understanding.