



Covid-19: les mesures prises par Fiamm Energy Technology en Italie

Suite aux derniers développements relatifs à l'épidémie de Covid-19 en Italie et à la dernière décision prise par le Premier ministre italien, Fiamm Energy Technology informe sur les mesures prises pour assurer la production continue et les livraisons de produits et services de la société.

Voir le communiqué détaillé de FIAMM Energy Technology ci-dessous (en anglais)
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The screenshot shows a document header with the Fiamm logo (FIAMM Your World, Our Energy) and the date/location: Montecchio Maggiore, 13.03.2020. The title is 'FIAMM Energy Technology notice regarding the COVID-2019 (CoronaVirus disease) in Italy'. The main text is in English and discusses safety measures, product delivery, and customer service during the pandemic.

FIAMM
Your World, Our Energy

Montecchio Maggiore, 13.03.2020

FIAMM Energy Technology notice regarding the COVID-2019 (CoronaVirus disease) in Italy

Further to the latest developments relating to the Covid-19 epidemic in Italy, and following the latest decision taken by the Italian Prime Minister, this is to inform you about the measures we are taking to ensure continued production and deliveries of products and services from our Company.

Safety of People
Following the guidelines of the Italian Ministry of Health we are working to help to minimise the risk to our employees, their family members and the communities in which we operate. We have arranged appropriate work methods including 'smart working' where possible and the necessary actions and safeguards in our production facilities.
It is our objective to maintain normal business relations with customers and suppliers as far as possible. This will be done by video conferencing and/or phone. This includes the guarantee of our technical support which will be done via remote access and video conferencing.

Product delivery
At the moment there are no restrictions to the circulation of goods, however, there may be some delays and/or slight difficulties related to possible roadside inspections performed by the local Authorities on vehicles in transit.

Customer service
As always, our staff will be reachable by email and telephone, but, despite our quickest efforts, some communication methods may not be immediately available or can undergo temporary interruptions. We thank you in advance for your understanding.